

HOME CHEMICAL CARE PLAN

Sign up to the home chemical care plan within 14 days of delivery of your spa and receive a **5 year extended equipment warranty**



Peace of Mind • Easy Carefree Maintenance • Home Delivery • VIP Pricing



CHLORINE FREE

SPA FRESH ULTRA 1500L



Contains:

Spa Fresh Ultra™ Sanitiser ~ 2.5L
Spa Fresh Ultra™ Oxy Shock ~ 1Kg
Spa Fresh Ultra™ Chlorine Remover ~ 50mls
Spa Fresh Ultra™ Instant Filter Clean ~ 500mls
Spa Fresh Ultra™ Clarifier ~ 500mls
Spa Fresh Ultra™ Pipe Cleaner ~ 500mls
5 in 1 Test Strips ~ 25 strips

SPA FRESH ULTRA 3000L



Contains:

Spa Fresh Ultra™ Sanitiser ~ 5L
Spa Fresh Ultra™ Oxy Shock ~ 1Kg
Spa Fresh Ultra™ Chlorine Remover ~ 50mls
Spa Fresh Ultra™ Instant Filter Clean ~ 500mls
Spa Fresh Ultra™ Clarifier ~ 500mls
Spa Fresh Ultra™ Pipe Cleaner ~ 1L
5 in 1 Test Strips ~ 25 strips

SPA FRESH ULTRA 6000L



Contains:

Spa Fresh Ultra™ Sanitiser ~ 10L
Spa Fresh Ultra™ Oxy Shock ~ 5Kg
Spa Fresh Ultra™ Chlorine Remover ~ 50mls
Spa Fresh Ultra™ Instant Filter Clean ~ 2 x 500mls
Spa Fresh Ultra™ Clarifier ~ 500mls
Spa Fresh Ultra™ Pipe Cleaner ~ 2.5L
5 in 1 Test Strips ~ 25 strips

\$295.00 1 X PACK (6 MONTH SUPPLY)
 \$560.00 2 X PACKS (12 MONTH SUPPLY)

\$345.00 1 X PACK (6 MONTH SUPPLY)
 \$645.00 2 X PACKS (12 MONTH SUPPLY)

\$475.00 1 X PACK (6 MONTH SUPPLY)
 \$910.00 2 X PACKS (12 MONTH SUPPLY)



CHLORINE

SPA CLEAR ULTRA 1500L



Contains:

Spa Clear Ultra™ Sanitiser ~ 1kg
Spa Fresh Ultra™ Oxy Shock ~ 500g
Spa Fresh Ultra™ Instant Filter Clean ~ 500mls
Spa Fresh Ultra™ pH & Alkalinity up ~ 500g
Spa Fresh Ultra™ Pipe Cleaner ~ 500mls
5 in 1 Test Strips ~ 50 strips

SPA CLEAR ULTRA 3000L



Contains:

Spa Clear Ultra™ Sanitiser ~ 2kg
Spa Fresh Ultra™ Oxy Shock ~ 1kg
Spa Fresh Ultra™ Instant Filter Clean ~ 500mls
Spa Fresh Ultra™ pH & Alkalinity up ~ 1kg
Spa Fresh Ultra™ Pipe Cleaner ~ 500mls
5 in 1 Test Strips ~ 50 strips

SPA CLEAR ULTRA 6000L



Contains:

Spa Clear Ultra™ Sanitiser ~ 4kg
Spa Fresh Ultra™ Oxy Shock ~ 2kg
Spa Fresh Ultra™ Instant Filter Clean ~ 1L
Spa Fresh Ultra™ pH & Alkalinity up ~ 500mls
Spa Fresh Ultra™ Pipe Cleaner ~ 2kg
5 in 1 Test Strips ~ 50 strips

\$295.00 1 X PACK (6 MONTH SUPPLY)
 \$560.00 2 X PACKS (12 MONTH SUPPLY)

\$345.00 1 X PACK (6 MONTH SUPPLY)
 \$645.00 2 X PACKS (12 MONTH SUPPLY)

\$475.00 1 X PACK (6 MONTH SUPPLY)
 \$910.00 2 X PACKS (12 MONTH SUPPLY)

I acknowledge that I wish to have my above selection delivered to my nominated address shown on this form at the indicated monthly interval. I agree to have the amount stipulated above debited from my nominated account or credit card prior to each delivery. I understand that I may defer or terminate this agreement at anytime and that this may void my extended warranty agreement. Delivery to remote areas will incur an additional \$30.00 shipping fee. Prices effective 1st November 2019.

Within 14 days of receipt of your registration, you will be contacted by a customer care representative from Spa Industries Global to activate your chemical care plan. Email forms to chemicals@spaindustries.com.au or mail to Spa Industries Global Pty Ltd PO Box 25 Hallam 3803

HOME CHEMICAL CARE PLAN

Spa Purchased From:

Date Purchased: **Delivery Date:**..... **Serial Number:**.....

Name:

Phone: **Address:**.....

Signed: **Email:**.....

Direct Debit Request Form

Request and Authority to debit the account named below to Spa Industries Global

Here's what to do:

1. Complete Section A - my details
2. Complete either Section B or C depending on your chosen payment method
3. Return this form to chemicals@spaindustries.com.au
4. Please retain the direct debit agreement for your future reference

Section A - My Details

(Mr, Mrs, Ms, Miss, Dr) First name _____ Surname _____
 Address _____ Postcode _____ DOB ____ / ____ / ____
 Telephone (AH) _____ (BH) _____ (Mobile) _____
 Email _____

Section B - My Credit Card Details

Direct debiting to credit cards does not form part of procedures governed by the Bulk Electronic Clearing System. Please refer to procedures detailed in your cardholder terms and conditions provided by your Financial Institution.

I authorise Spa Industries Global Pty Ltd to deduct regular payments from my credit card, as specified below until further notice.

Please debit my: Visa MasterCard

Expiry Date

Name of Card Holder _____ Card Holder Signature X _____

Please remember to contact us when your card expires or it gets stolen.

Section C - My Direct Debit Account Details

I request and authorise Spa Industries Global (User ID No. 446650) to arrange, through its own financial institution, a debit to my / our nominated account any amount Spa Industries Global, has deemed payable by me / us.

This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from my/our account held at the financial institution

I / We have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

Bank/Financial Institution _____ Branch _____

Your Account Name _____

BSB Number:

 (6 digit Bank/State/Branch number that precedes your actual account number on your statement) *Not your keycard number
 Account Number:

By signing and/or providing us with a valid instruction in respect to your direct debit request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and Spa Industries as set out in this request and in your direct debit request service agreement.

Signature(s) X _____ X _____

HOME CHEMICAL CARE PLAN

5 YEAR EXTENDED EQUIPMENT WARRANTY TERMS & CONDITIONS



The Spa Industries Global Extended Equipment Warranty provides additional warranty coverage on your spa for a period of up to 5 years from the original date of purchase. The Spa Industries Global Extended Equipment Warranty covers the spa controller, touchpads, auxiliary touchpad, all jets, diverter valves, air controls, eco-filtration pumps, massage pumps, heater element, blower, ozone unit, control valves and any leaks found to be caused by these parts. The Spa Industries Global Extended Equipment Warranty covers all equipment mounted underneath the spa shell associated with the water circulation and maintenance system.

In some cases you may need an authorised Spa Industries Global Service Technician to attend to diagnose and determine the fault as well as remove and reinstall any faulty item. Any repair performed by an unauthorised Service Technician will void the Spa Industries Global Extended Equipment Warranty. The extended warranty does not apply to any items excluded from the scope of the initial warranty and applies to equipment only, not labour charges.

The Spa Industries Global Extended Equipment Warranty is for a period of 5 years from the original date of purchase and takes effect on the expiry of the initial equipment warranty. This warranty covers parts for loss of functionality only and not appearance.

Peace of mind

The Spa Industries Global Extended Equipment Warranty gives you the benefit of additional warranty protection after the conclusion of the initial standard Warranty.

Subject to the Exclusions, Spa Industries Global Extended Warranty provides you with peace of mind for any listed part failure associated with the water circulation and maintenance system of your spa.

Should an issue arise with your spa within the Spa Industries Global Extended Equipment Warranty period, please contact our customer service department and we will repair or replace the part required in accordance with the Spa Industries Global Extended Equipment Warranty.

Claim Process

Any part which is easily replaced by the customer and deemed to be faulty under this Warranty, must be returned to Spa Industries at the customers expense for testing. If Spa Industries Global find the part to be faulty, a replacement part will be sent free of charge back to the customers nominated address. Replacement parts requiring a Service Technician to install will be sent directly to the allocated Service Technician.

Spa Industries Global Extended Equipment Warranty Exclusion List

- Filter Cartridges
- Stereo/Entertainment Equipment
- Remote Controls
- Salt Chlorination System
- LED Lighting
- Service Technician Labour and Travel Charges
- Wi-Fi Global

Warranty will be deemed to be void if any of the following occur:

- The spa has been subject to alteration, neglect, misuse or abuse.
- Any repairs attempted by anyone other than an authorised agent of Spa Industries Global.
- The spa has been used in a non-residential application or in an application for which it was not designed.
- Damage is caused by an Act of God or any other cause beyond the control of Spa Industries Global.
- Damage is caused by the addition or use of any non-approved mechanical or electrical component or chemical substance.
- Damage is caused by shipping, moving, mishandling, improper installation or electrical hook-up by someone other than a licensed Electrician.
- Damage to the spa shell is caused by excessive heat build-up due to failure to cover the spa when empty of water and/or exposed to direct sunlight.
- Damage is caused by operating the spa outside the water temperature range of (0°C-40°C).
- Damage is caused by improper maintenance of spa water chemistry.
- Damage is caused by failure to install, maintain and operate the spa in accordance with the recommendations contained in the Spa Industries Global Owner's Manual, Pre-Delivery Guide or any other printed instructions, notice or bulletin from Spa Industries Global.
- The spa has been fitted with non genuine Spa Industries Global filters. If non genuine Spa Industries Global filters are used this could cause damage to the filtration, heating and control system of the spa and will void the warranty of these components.
- If you are a member and have had your Home Chemical Care Plan deferred, cancelled or terminated.

